



General Data Protection Regulation

Dernière modification: 23/02/2019

Crystal Auction Ltd is committed to protecting the personal data of the users of its online platform.

Users' personal data is of two kinds, the data the users provide themselves and the data which are automatically collected.

The personal data provided by users is used (i) to create the user accounts necessary for using the platform's services (password, email address), (ii) to bid or put a lot in an auction (surname, first name, email address, telephone number, private or business postal address, date of birth, bank details, copy of a valid identity document), (iii) for contact with our services, (iv) for unsolicited contacts with users or prospects where we may collect your email address and surnames and first names and with your agreement, your telephone number and address.

We also collect this data to keep you informed of our services and/or to improve them following your requests or comments.

The information which is automatically collected during online connections, concerns the related online activity (clicks, bids, data sent by web browsers, IP address, hardware).

We also keep data on the transactions which are performed via the platform.

We use data to operate our platform as securely as possible, both technically and for executing transactions.

The data helps us to continually improve our services, to enhance the browsing experience on the platform, personalise our relationship with our clients, keep clients up to date, send targeted advertisements (emails with a deregistration link).

Some personal data (identity, postal address email address, telephone number) may be disclosed to third parties to prepare (appointment with

sellers) and execute the transactions concluded on the platform. The data may also be disclosed to third parties for legal proceedings or to prepare these proceedings notably if this is required to enforce our General Conditions.

All this data is kept for the period required to perform the actions they are collected for, subject to the user's right to demand their rectification or erasure and without prejudice to the user's right to demand access to them.

Crystal Auction Ltd considers security of access to the personal data collected to be of paramount importance and has specific technical solutions to guarantee adequate security including protection against unauthorised or illegal processing, loss, destruction and accidental damage.

If you have any questions or complaints concerning your personal data, please contact us at :

data.protection@crystal-auction.com

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